



Town of Southwest Ranches Job Description

Title: **Administrative Assistant**
Department: Executive Department
FLSA Status: Non-Exempt
Reports to: General Services Manager (GSM)

General Description:

Performs a wide variety of tasks providing administrative support to the GSM and other departments. Responsible for providing administrative functions and superior customer service in a fast-paced environment and assisting staff members and customers in a professional and efficient manner. Works as required within the context of the Town's Mission, Vision and Values Statement with a strong and progressive customer service orientation.

Essential Functions:

1. Supports administrative and operational tasks under the direction of the GSM.
2. Assists with facility maintenance and preventive maintenance for Town facilities, assets and fleet.
3. Assists with Emergency Management functions before and after a disaster.
4. Assists in the maintenance of the Town's Policy and Procedures.
5. Assists with tracking Insurance claims.
6. Keeps up-to-date on information and technology affecting functional areas to increase innovation and ensure compliance.
7. Answers multi-line phone system and directs all calls and messages to/for all Town Departments.
8. Greets and assists visitors and staff in a friendly, professional, and hospitable manner; provides information as requested.
9. Assists general public and staff with general information and responds to general Town inquiries.
10. Receives, stamps, and distributes internal mail to Town Staff and Council Members.
11. Purchases supplies; receives goods and distributes to staff.
12. Processes claim vouchers for the department and prepares bank deposits slips.
13. Photocopies, assembles and faxes documents, as necessary.
14. Responsible for processing payments for various departments and services.
15. Performs other duties and special projects as assigned.

(These essential job functions are not to be construed as a complete statement of all duties performed. Employees will be required to perform other job related marginal duties as required.)



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Minimum Qualifications:

- A. Education and Experience:
Must possess high school diploma or GED. Associate's degree in Business Administration preferred. Minimum of two (2) years' experience in an office environment required. A comparable amount of training, education or experience may be substituted for the minimum qualifications.
- B. Advisory Board Liaison:
None
- C. Certifications:
ICS certifications in accordance to Emergency Management position and the Town's NIMS requirement. (within one (1) year of hire date).
Must possess a current class E Florida Driver License.
- D. Knowledge, Abilities, and Skills:
- Must have knowledge of standard office practices, procedures, equipment, and office assistance techniques. Proficiency in Microsoft Office Suite required. Ability to serve the public and fellow employees with honesty and integrity in accordance with the Town's Ethics and Conflict of Interest policies.
 - Ability to establish and maintain effective working relationships with the general public, coworkers, elected and appointed officials and members of diverse cultural and linguistic backgrounds regardless of race, color, religion, age, gender, ethnicity, disability, sexual orientation, marital status or political affiliation.

Essential Physical Skills:

Acceptable eyesight, hearing (with/without correction), ability to communicate (orally and in writing), reaching, pulling, pushing, walking, standing, sitting, kneeling, and bending. Ability to lift 25 pounds,

Environmental Conditions:

Works primarily in an office environment.

Key Competencies:

Integrity, initiative, judgment, attention to detail, interpersonal skills, communication (oral and written). Work is performed under general



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supervision of the GSM. Performance is reviewed through reports, periodic internal and external audits, conferences, and an annual performance appraisal review.

(Reasonable accommodations will be made for otherwise qualified individuals with a disability.)

Employee Signature and Date:

I, _____, Acknowledge Review of This Job Description.
(Employee's Name - PRINT Name)

Employee's Signature

Date: _____

Supervisor's Signature

Date: _____